

Ten Reasons You Should Be Using Tele-One

1. **Tele-One bills on a calendar month cycle.** Many competitors have adopted a 28-day billing cycle. This billing method results in thirteen billing periods per year. I don't know about you, but my year only has twelve months.
2. **Tele-One bills on a time basis.** We used to bill on a per message basis, until we realized that not all messages are the same. Some messages require more attention than others and take more operator time.
3. Tele-One's digital communications equipment and circuits help us provide a quality of **service unequaled in this area.** Our backup circuits switch over automatically if our primary circuit fails.
4. **Tele-One records all calls for tone and content.** Should you have a need to review a previous call, we can retrieve that call and provide a .wav file of the call to you that you can hear on your computer.
5. **Tele-One makes full system backups each weekday.** Each night this backup is stored off-site. Should the need arise, our system can be restored from these backups. Original system disks are stored in our fire safe.
6. **Every portion of our system is protected from power surge or power outages** by UPS devices. A natural gas fueled generator is on standby, it powers up in seconds after a power outage. Our UPS devices only run during that brief interval. So even if the power goes out, your phones will still be answered.
7. **Tele-One does not require a long-term contract.** The initial term is two months. Then the contract remains month-to-month. A thirty-day notice of intent to terminate is requested but not required. We have numerous clients who have worked with this month-to-month arrangement for over thirty years.
8. **Tele-One can deliver your messages in several ways.** We can hold them until you call and we read them to you. We can send you a text message. We can also send them to a fax machine or any email address worldwide. Many clients have their messages delivered by a combination of these methods each day.
9. Tele-One offers a method of transferring your telephone to the service without being placed on hold. We have a special number that you can dial to change your status to **"gone for the day"**. Then you simply forward your telephone to the service. When it begins to ring hang up. Repeat a second time and you are forwarded for the night. **Never be placed on hold again.**
10. Tele-One will answer your calls during the first three (3) rings 95% of the time. **Guaranteed.**